Extensa 355

User's Manual

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IMPORTANT SAFETY INSTRUCTIONS

1. Read these instructions carefully. Save these instructions for future reference.

2. Follow all warnings and instructions marked on the product.

3. Unplug this product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning.

4. Do not use this product near water.

5. Do not place this product on an unstable cart, stand, or table. The product may fall, causing serious damage to the product.

6. Slots and openings in the cabinet and the back or bottom are provided for ventilation; to ensure reliable operation of the product and to protect it from overheating, these openings must not be blocked or covered. The openings should never be blocked by placing the product on a bed, sofa, rug, or other similar surface. This product should never be placed near or over a radiator or heat register, or in a built-in installation unless proper ventilation is provided.

7. This product should be operated from the type of power indicated on the marking label. If you are not sure of the type of power available, consult your dealer or local power company.

8. Do not allow anything to rest on the power cord. Do not locate this product where persons will walk on the cord.

9. If an extension cord is used with this product, make sure that the total ampere rating of the equipment plugged into the extension cord does not exceed the extension cord ampere rating. Also, make sure that the total rating of all products plugged into the wall outlet does not exceed the fuse rating.

10. Never push objects of any kind into this product through cabinet slots as they may touch dangerous voltage points or short out parts that could result in a fire or electric shock. Never spill liquid of any kind on the product.

11. Do not attempt to service this product yourself, as opening or removing covers may expose you to dangerous voltage points or other risks. Refer all servicing to qualified service personnel.

12. Unplug this product from the wall outlet and refer servicing to qualified service personnel under the following conditions:

    a. When the power cord or plug is damaged or frayed

    b. If liquid has been spilled into the product

    c. If the product has been exposed to rain or water

    d. If the product does not operate normally when the operating instructions are followed. Adjust only those controls that are covered by the operating instructions since improper adjustment of other controls may result in damage and will often require extensive work by a qualified technician to restore the product to normal condition.

    e. If the product has been dropped or the cabinet has been damaged

    f. If the product exhibits a distinct change in performance, indicating a need for service

13. Replace battery with the same type as the product's battery we recommend. Use of another battery may present a risk of fire or explosion. Refer battery replacement to a qualified serviceman.

14. Warning! Battery may explode if not handled properly. Do not disassemble or dispose of in fire. Keep away from children and dispose of used battery promptly.

15. Use only the proper type of power supply cord set (provided in your accessories box) for this unit. It should be a detachable type: UL listed/CSA certified, type SPT-2, rated 7A 125V minimum, VDE approved or its equivalent. Maximum length is 15 feet (4.6 meters).

Canadian Department of Communications

Regulatory Statement

This digital apparatus does not exceed Class B limits for radio noise emissions from digital apparatus set out in the Radio Interference Regulations of the Canadian Department of Communications.

Le présent appareil numérique n'émet pas de bruits radio-électriques dépassant les limites applicables aux appareils numériques de la classe B prescrites dans le Réglement sur le brouillage radioélectrique édicté par le ministère des Communications du Canada.

FCC Class B Radio Frequency Interference Statement

Note:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

1. Reorient or relocate the receiving antenna.
2. Increase the separation between the equipment and receiver.
3. Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
4. Consult the dealer or an experienced radio/television technician for help.

Notice 1:

The changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Notice 2:

Shielded interface cables, if any, must be used in order to comply with the emission limits.

About This Manual

Purpose

This manual discusses the features of the notebook and tells how to use and configure it. This manual, along with the online help, should familiarize you with all aspects of the notebook computer.

Manual Structure

This manual consists of eight chapters and one appendix:

Chapter 1, *Getting Started*, tells you how to get started with the notebook.

Chapter 2, *System Tour*, gives a guided and in-depth “tour” of the notebook and its features.

Chapter 3, *Power*, discusses issues on battery use and includes information on the unique power management system.

Chapter 4, *Options*, tells how to connect and install hardware options.

Chapter 5, *Software*, contain a list of system software applications.

Chapter 6, *Setup*, explains how to configure the system using the BIOS Setup utility.

Chapter 7, *Traveling with the Notebook*, includes informative and useful tips on travel.

Chapter 8, *Troubleshooting*, lists the steps you can take to resolve problems in an easy Q&A format.

Appendix A, *Specifications*, lists the specifications of the notebook.

Conventions

The following conventions are used in this manual:

`C:\setup`, `[Enabled]`, etc.	Represent text input by the user, default settings and recommended selections
`message displayed`	Denotes actual messages that appear on screen
	NOTE Gives bits and pieces of additional information related to the current topic
	WARNING Alerts you if damage may result from doing or not doing specific actions
	CAUTION Gives precautionary measures to avoid possible hardware or software problems
	IMPORTANT Reminds you to take action relevant to the accomplishment of the procedure at hand
	TIP Tells how to complete a procedure with minimum steps through little shortcuts

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3 Power

4 Options

5 Software

6 Setup

Chapter 1

Getting Started

This notebook supports high-end Pentium™ processor, packing power of a desktop PC into a slim and lightweight notebook. Combining performance, versatility, and a host of advanced power-management features, it helps you work with unmatched productivity and ease.

1.1 Item Checklist

Carefully unpack the carton and remove the contents. If any of the following items are missing or damaged, contact your dealer immediately.

- Notebook computer
- Accessory box
  - AC adapter
  - Battery pack
  - User's manual
  - Other user documentation
  - Third-party software and/or documentation
  - Just for Starters Poster

Check for optional items, if any.

1.2 Taking Care of Your Computer

Your computer will serve you well if you take care of it. This section tells you how to care for the notebook. Also, re-read the important safety instructions at the beginning of this manual.

1.2.1 Notebook

- Do not expose the notebook to direct sunlight. Do not place near sources of heat, such as a radiator.
- Do not expose to temperatures below 0ºC (32ºF) or above 60ºC (140ºF).
- Do not subject the notebook to magnetic fields.
- Do not expose the notebook to rain or moisture.
- Do not spill water on the notebook.
- Do not subject the computer to heavy shock and vibration.
- Do not expose the notebook to dust and dirt.
- Never place objects on top of the notebook to avoid damaging the notebook.
- Never place the notebook on uneven surfaces.

1.2.2 AC Adapter

- Do not connect the adapter to any other device.
- Do not step on the power cord or place heavy objects on top of it. Carefully route the power cord and any cables away from personal traffic.
- When unplugging the power cord, do not pull on the cord itself but pull on the plug.

- The total ampere ratings of the equipment plugged in should not exceed the ampere rating of the cord if you are using an extension cord. Also, the total current rating of all equipment plugged into a single wall outlet should not exceed the fuse rating.

1.2.3 Battery Pack

- Use only batteries of the same kind as replacements. Turn the power off before removing or replacing batteries.
- Do not tamper with batteries. Keep them away from children.
- Dispose of used batteries according to local regulations. Recycle if at all possible.

1.2.4 Cleaning and Servicing

When cleaning the notebook, follow these steps:

1. Power off the notebook and remove the battery pack.
2. Disconnect the AC adapter.
3. Use a soft cloth moistened with water. Do not use liquid or aerosol cleaners.

Contact your dealer or see your service technician if any of the following occurs:

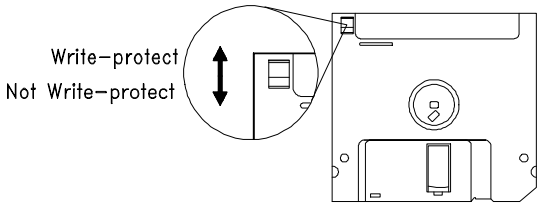
- Notebook has been dropped or the body has been damaged.
- Liquid has been spilled into the product.
- The notebook does not operate normally.

See sections 7.2 and 7.3 for contact information.

1.2.5 Diskettes

Following are some tips on diskette management:

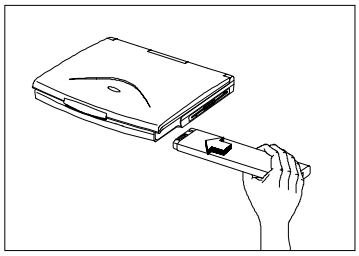
- Always make backup copies of diskettes that contain important data or program files.
- Keep diskettes away from magnetic fields and sources of heat.
- Avoid removing a diskette from a drive when the floppy drive activity light is on.
- Write-protect your diskettes to prevent accidental erasure. To do this, slide the write-protect tab to the write-protect position.



- When you put a label on a 3.5-inch diskette, make sure that the label is properly attached (flat on the surface) and within the labelling area (area with slight surface depression) on the diskette. An improperly attached label may cause a diskette to get stuck in the drive when you are inserting or removing it.

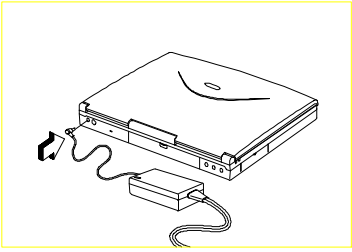
1.3 Connecting the Notebook

After reading through the previous section, you are now ready to experience your new notebook. Connecting the notebook is as easy is 1-2-3.



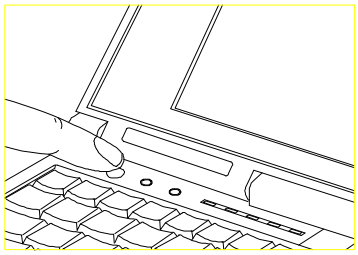
Inserting the Battery Pack

Insert the battery pack into the battery compartment and slide the battery compartment cover in place.



Connecting the AC Adapter

Connect one end of the AC adapter to the DC-in port on the notebook's rear panel and the other end to a properly grounded power outlet.



Turning on the Power

Press the power switch to turn on the power.

The POST (Power On Self-Test) routine executes and Windows 95 begins loading.

To turn off power, press the power switch for more than four seconds. If you are using Windows 95, we recommend you use the Shutdown command to turn off the computer.

1.4 Creating Backup Disks

The system utility software is an integrated package of useful utilities for your notebook computer. You should create a backup whenever possible.

To create backup disks, follow these steps:

1. In Windows95, click on `Start`.
2. Select `Programs`, `Accessories`, `System Tools`.
3. Select `Create System Disks`.

   The Create System Disks tool allows you to create backup diskettes of utilities and programs available in the window. Please prepare 3.5-inch, 1.44MB diskettes for the backup diskettes you are going to create.

4. Select the utility/program you want to backup to diskettes.
5. Follow the screen instructions.
6. Repeat step 4 to backup other utilities and programs in the list.

Chapter 2

System Tour

This chapter gives an in-depth “tour” of the notebook’s many features.

2.1 Features

The notebook was designed with the user in mind. Here are just a few of the notebook’s many features:

Performance

- High-end Pentium microprocessor
- 64-bit main memory
- Large LCD display and PCI local bus video with graphics acceleration
- 3.5-inch floppy drive
- High-capacity, Enhanced-IDE hard disk
- Nickel Metal-Hydride battery pack
- Power management system with standby and hibernation power saving modes

Multimedia

- 16-bit high quality audio
- Built-in speaker
- Line in, mic-in and line out ports

Human-centric Design and Ergonomics

- Lightweight and slim
- Full-sized keyboard
- Wide and curved palm rest
- Centrally-located touchpad pointing device

Expansion

- PC Card slots (formerly called PCMCIA), two type II or one type III
- Upgradeable memory and hard disk

2.2 Display

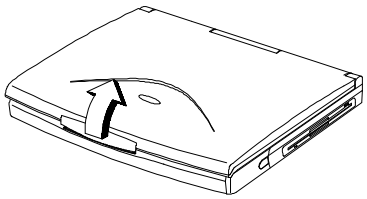
The large DualScan STN color graphics display offers excellent viewing, display quality and desktop performance graphics. With built-in PCI bus VGA display system to support both the internal LCD display and the external optional VGA monitor with 1MB RAM video memory.

The notebook's large display and multimedia capabilities are great for giving presentations. If you prefer, you can also connect an external monitor when giving presentations. This notebook supports simultaneous LCD and CRT display. Simultaneous display allows you to control the presentation from your notebook and at the same time face your audience. You can even connect an LCD projection panel for large-audience presentations.

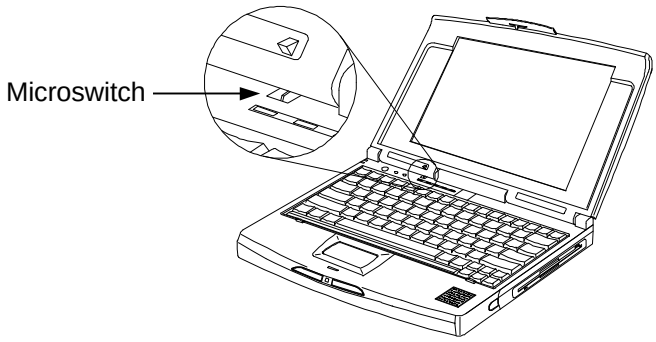
The power management system incorporates an "automatic LCD dim" feature that automatically decides the best settings for your display and at the same time conserve power. See section 3.2 for more information on power management.

Opening and Closing the Display

To open the display, gently pull the display lid latch using your fingers and lift up the lid. Then tilt it to a comfortable viewing position.



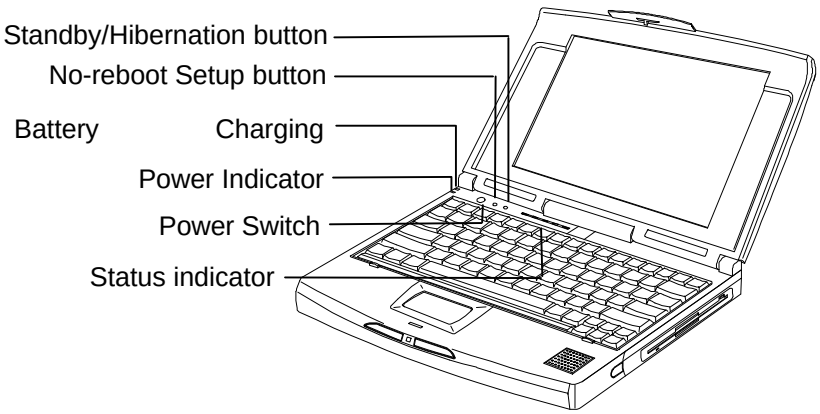
The notebook employs a microswitch that turns off the display to conserve power when you close the lid, and turns it back on when you open the lid.



To close the lid, fold it down gently until the display lid latch clicks into place.

To avoid damaging the display, do not slam it when closing. Do not place any object on top of the notebook when the display is closed.

2.3 Interior Features



2.3.1 Control Buttons

Icon	Function	Description
⏻	Power Switch	Toggle system power on and off.
	No-reboot Setup	Gains access to BIOS setup utility's advanced power management settings and system information reference screens. See section 6.1.5.
Z^{Z}	Standby/ Hibernation	Enters hibernation mode if the hibernation function (Sleep Manager) is installed, valid and enabled; otherwise, the notebook enters standby mode.

2.3.2 Status Indicator

Icon	Function	Description
	Battery charging indicator	It lights up when the battery is charging.
	Power indicator	This lights up when power is applied to the notebook, and flashes when the notebook is in a battery-low condition.
	Standby mode indicator	This flashes when the system is in standby mode (Standby/Hibernation mode).
	Hard disk drive activity indicator	This lights up when the system accesses the hard disk drive.
	Num Lock indicator	This lights up when the Num Lock function is activated.
	Caps Lock indicator	This lights up when the Caps Lock function is activated.
	Scroll Lock indicator	This lights up when the Scroll Lock function is activated.

To find out more about batteries, see Chapter 3.

2.4 Keyboard

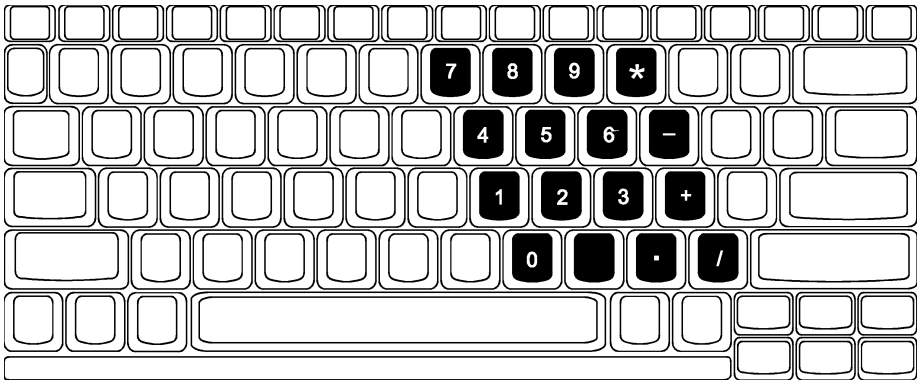
The keyboard has full-sized keys that include a separate cursor keys, two Windows 95 keys and twelve function keys.

2.4.1 Special Keys

The keyboard has three lock keys which you can toggle on and off.

Lock Key	Description
Caps Lock	When Caps Lock is on, all alphabetic characters typed are in uppercase.
Fn-NumLk	When Num Lock is on, the embedded keypad is in numeric mode. The keys function as a calculator (complete with arithmetic operators +, -, *, and /). Use this mode when you need to do a lot of numeric data entry. A better solution would be to connect an external keypad.
Fn-ScrLk	When Scroll Lock is on, the screen moves one line up or down when you press ↑ or ↓ respectively. Scroll lock does not work with some applications.

Embedded Keypad



The embedded keypad functions like a desktop numeric keypad. It is indicated by small characters located on the upper right corner of the keycaps. To simplify the keyboard legend, the cursor-control key symbols are not printed on the keys.

Desired Access	Num Lock On	Num Lock Off
Number keys on embedded keypad	Type numbers in a normal manner.	Hold **Fn** and **Shift** while using the number keys.
Cursor-control keys on embedded keypad	Hold **Shift** while using cursor-control keys.	Hold **Fn** while using cursor-control keys.
Main keyboard keys	Hold **Fn** while typing letters on embedded keypad.	Type the letters in a normal manner.

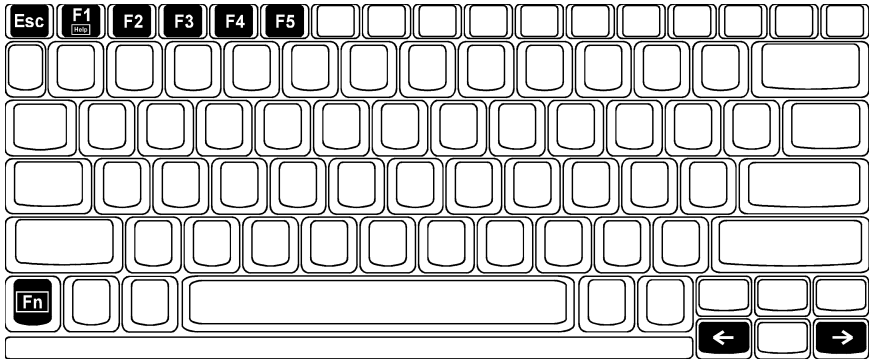
If an external keyboard or keypad is connected to the notebook, the numlock function only works on the external keyboard or keypad.

Windows 95 Keys

The keyboard has two keys that perform Windows 95-specific functions.

Key	Description
Windows logo key	Start button. Combinations with this key performs special functions. Below are a few examples: • *Windows* + *Tab* Activate next Taskbar button • *Windows* + *E* Explore My Computer • *Windows* + *F* Find Document • *Windows* + *M* Minimize All • *Shift* + *Windows* + *M* Undo Minimize All • *Windows* + *R* Display Run dialog box
Application key	Opens the application's context menu (same as right-click).

2.4.2 Hot Keys



The notebook employs hot keys or key combinations to access most of the notebook's controls like screen contrast and brightness, volume output and the BIOS setup utility.

Hot Key	Function	Description
Fn-Esc	Hotkey Escape	Exits the hotkey control.
Fn-F1	Hotkey Help	Displays the hotkey list and help.
Fn-F2	Brightness Control  Contrast Control 	Toggles between brightness control and contrast control. Press the scale hotkeys (**Fn-→**, **Fn-←**) to increase and decrease the brightness or contrast level. Notebooks with TFT displays do not show the contrast control icon.
Fn-F3	Display Toggle	Switches display from LCD to CRT to both LCD and CRT.
Fn-F4	Battery Gauge 	Displays the battery gauge.

Hot Key	Function	Description
Fn-F5	Volume Control 	Press the scale hotkeys (**Fn-→**, **Fn-←**) to increase and decrease the output level.
Fn-→	Scale Increase	Increases the setting of the current icon.
Fn-←	Scale Decrease	Decreases the setting of the current icon.

Activating and Using Hot Keys

When activating hot keys, press and hold the first key **Fn** before pressing the other keys in the hot key combination.

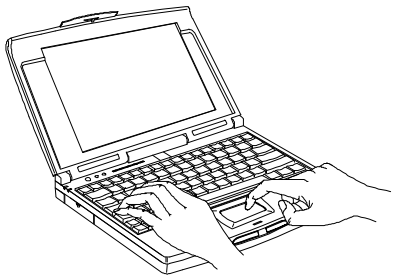
Some hot keys pop-up an onscreen icon. For hot keys with pop-up icons, press the scale hot keys (**Fn-→** and **Fn-←**) to increase and decrease the setting of the current icon.

Exiting Pop-up Icons and Screens

Press hot key escape (**Fn-Esc**) to exit a pop-up icon resulting from a hot key. Press **Esc** to exit a screen resulting from a hot key.

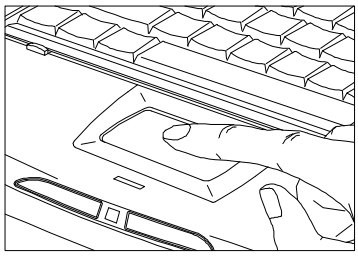
2.4.3 Keyboard Ergonomics

Located below the keyboard, the wide and curved palm rest gives you a place to rest your hands while you type.



2.5 Touchpad

The built-in touchpad is an PS/2-compatible pointing device that senses movement on its surface. This means the cursor responds as you move your finger on the surface of the touchpad. The central location on the palm rest provides ample comfort and support.



The touchpad works with most mouse drivers, but the bundled touchpad driver supports special functions that work uniquely with the touchpad.

Touchpad Basics

The following items teach you how to use the touchpad:

- Move your finger across the touchpad to move the cursor.
- Press the left and right buttons located on the edge of the touchpad to do selection and execution functions. These two buttons are similar to the left and right buttons on a mouse. Tapping on the touchpad produces similar results.

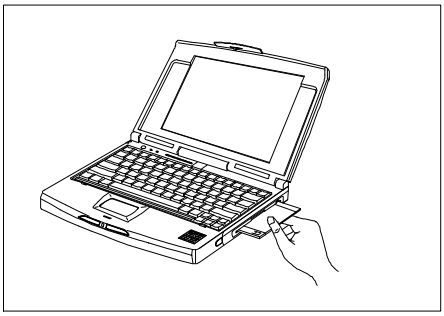
Function	Left Button	Right Button	Tap
Execution	Click twice quickly		Tap twice (at the same speed as double-clicking the mouse button)
Selection	Click once		Tap once
Drag	Click and hold to drag the cursor		Tap twice (at the same speed as double-clicking the mouse button) and hold finger to the touchpad on the second tap to drag the cursor
Access Context Menu		Click once	When Corner Taps is enabled, tap on the upper right corner of the touchpad.

Keep your fingers dry and clean when using the touchpad. Also keep the touchpad dry and clean.

The touchpad is sensitive to finger movements. Hence, the lighter the touch, the better the response. Tapping too hard will not increase the touchpad's responsiveness.

2.6 Storage

High-capacity storage comes in the form of a 2.5-inch Enhanced-IDE hard disk. The notebook also has an internal 3.5-inch, 1.44MB floppy drive.



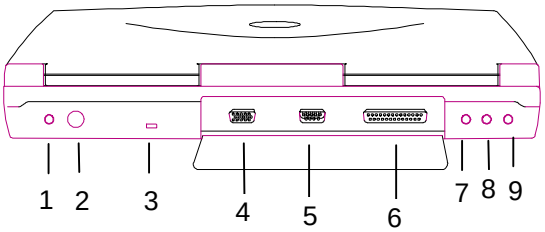
You can also connect an optional external CD-ROM drive. See section 4.7.3 for more information.

2.7 Ports

Ports allow you to connect peripheral devices to your notebook computer as you would with a desktop PC. The ports are found on the rear panel; PC card slots are found on the left panel of the notebook.

See Chapter 4 on how to connect external devices to the notebook.

2.7.1 Rear Ports



#	Icon	Port	Connects to...
1		DC-in Port	AC adapter and power outlet
2		PS/2 Port	PS/2-compatible device (e.g., PS/2 keyboard, keypad, mouse)
3		Security Notch	Kensington-compatible key-based computer security lock.
4		External CRT port	Monitor (up to 1024x768, 256-colors)
5		Serial Port (UART16650-compatible)	Serial device (e.g., serial mouse)
6		Parallel Port (EPP/ECP-compliant)	Parallel device (e.g., parallel printer)

#	Icon	Port	Connects to...
7		Line-in Port	Line-in device (e.g., audio CD player, stereo walkman)
8		Microphone-in Port	External 3.5mm minijack condenser microphone
9		Line-out Port	Line-out device (e.g., speakers, headphones)

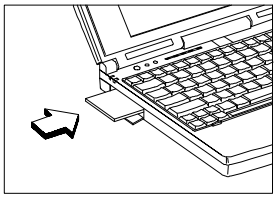
2.7.2 PC Card Slots

There are two type II or one type III PC Card slots found on the left panel of the notebook. These slots accept credit-card-sized cards that enhance the usability and expandability of the notebook.

PC cards are add-on cards for portable computers, giving you expansion possibilities long afforded by desktop PCs. Popular type II cards include flash memory, SRAM, fax/data modem, LAN and SCSI cards. Common type III cards are 1.8-inch ATA drives and cellular modems. Cardbus improve on the 16-bit PC card technology by expanding the bandwidth to 32 bits.

Refer to your card's user's manual for details on how to install and use the card and its functions.

Inserting a Card



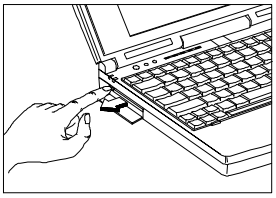
Insert the card into the desired slot and make the proper connections (e.g., network cable), if necessary. See your card manual for details.

For type III, insert card into the lower slot.

If the notebook detects a PC I/O card (e.g., modem card) installed in the PC card slots, the notebook can only enter standby mode, and not hibernation mode.

Ejecting a Card

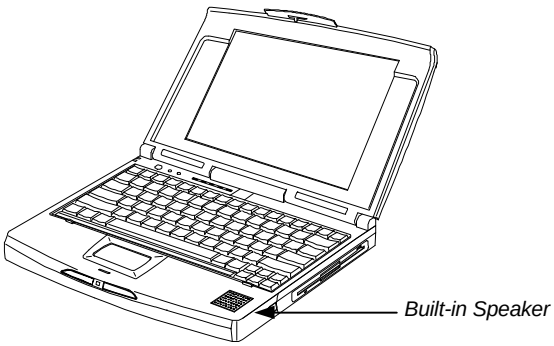
Exit the application using the card, then follow these steps:



Press the slot eject button to eject the card.

2.8 Audio

Standard notebook configuration includes 16-bit stereo audio which is compatible with Sound Blaster and Sound Blaster Pro. A single speaker found on the right side of the palm rest direct sound towards you which allows for excellent sound output.



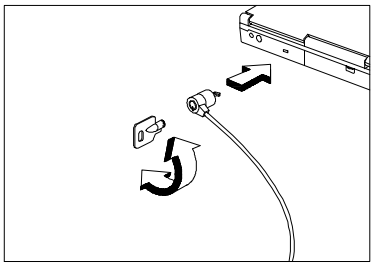
Besides the built-in speaker, there are audio ports on the rear panel of the notebook. See section 4.5 for more information.

2.9 Securing your Notebook

Security features include hardware and software locks — a security notch and a two-level password scheme.

2.9.1 Security Notch

A security notch located on the rear panel of the notebook lets you connect a Kensington-compatible key-based computer security lock.



Circle or wrap a computer security lock cable around an immovable object such as a table or locked drawer handle. Insert the lock into the notch and turn the key to secure the lock.

2.9.2 Passwords

A two-level password scheme protects your notebook from unauthorized access. When set, no one can access the notebook without entering the correct password. For information on how to set passwords, see section 6.1.4.

Chapter 3

Power

The notebook operates on AC or battery power. This chapter contains the information you need to know to operate the notebook on battery power. It also includes information about the power management system.

3.1 Battery Pack

The notebook uses a battery pack that gives you long use between charges.

3.1.1 Battery Pack Characteristics

The battery pack has the following characteristics:

- *Employs Current Battery Technology Standards* The notebook uses a Nickel Metal-Hydride (NiMH) battery pack. This battery type does not have the memory effect problem of Nickel Cadmium (NiCd). NiMH batteries consistently provide the longest battery life, best-suited for road warriors.
- *Battery-low Warning* When the battery charge level becomes low, the notebook gives off warning beeps and the status indicator flashes at regular intervals. This tells the user that the battery power is critically low. You can correct this situation by recharging the battery pack.

Whenever possible, use the AC adapter. The battery will come in handy when you travel or during a power failure. It is advisable to have an extra fully-charged battery pack available for backup.

Currently, there is no defined standard for measuring battery life. Several factors have made it almost impossible to compare the battery life of different notebooks based on specifications alone. These factors include different implementations of power saving/management systems, applications in use, the user's "usage pattern", hard disk capacity and access frequency, LCD size and brightness.

If the system is to be stored for more than two weeks, we suggest that you remove the battery pack. Battery power (from a fully charged battery pack) depletes in roughly ten hours with the notebook in standby mode. When power is off, battery power depletes in one month.

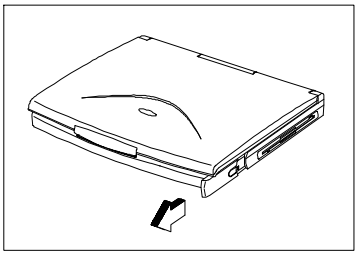
Do not expose battery packs to temperatures below 0ºC (32ºF) or above 60ºC (140ºF). This may adversely affect the battery pack.

3.1.2 Removing and Installing the Battery Pack

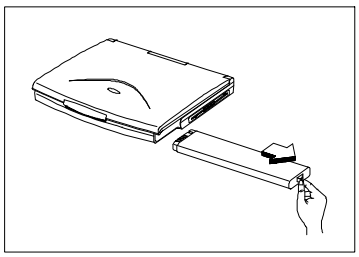
Removing the Battery Pack

Before removing the battery pack, make sure that you have an AC adapter connected to the notebook; otherwise turn off the notebook. The following figures illustrate how to remove the battery pack.

Nickel-Metal Hydride



Press the battery compartment cover release button and slide out the cover.

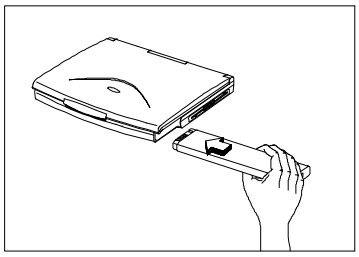


Pull on the loop connected to the battery pack and remove the battery pack.

Installing the Battery Pack

The following figure shows how to install the battery pack.

Nickel-Metal Hydride



Insert the battery pack into the battery compartment. Then slide in the battery compartment cover.

3.1.3 Charging the Battery

To charge the battery, place the battery pack inside the battery compartment and plug the AC adapter into the notebook and an electrical outlet.

Charging Modes

The adapter has three charging modes:

- Rapid mode

  The notebook uses rapid charging when power is turned off and a powered AC adapter is connected to it. In rapid mode, a fully depleted battery gets fully charged in approximately two hours.

- Charge-in-use mode

  When the notebook is in use with the AC adapter plugged in, the notebook also charges the battery pack if installed. This mode will take longer to fully charge a battery than rapid mode. In charge-in-use mode, a fully depleted battery gets fully charged in approximately six to eight hours.

- Trickle mode

  When the battery is fully charged, the adapter changes to trickle mode to maintain the battery charge level. This prevents the battery from draining while the notebook is in use.

We suggest that you charge the battery pack before retiring for the day, letting it charge overnight before traveling. This ensures a fully charged battery for use the next day.

3.1.4 Checking the Battery Level

The notebook features battery-low warning signals that are both audible and visible. When the battery pack is low, the notebook emits warning beeps and the battery indicator flashes at regular intervals. Also, you can check the battery charge level using the onscreen battery gauge.

Using the Onscreen Battery Gauge

To access the onscreen battery gauge, press **Fn-F4**. The battery level icon displays onscreen.

The onscreen battery gauge indicates the present battery level.

3.1.5 Optimizing Battery Life

This section helps you get the most out of battery operation. Optimizing battery life prolongs the charge/recharge cycle and improves recharge efficiency. Follow these suggestions to optimize and maximize battery power:

- Purchase an extra battery pack.
- Use the Sleep Manager utility to reserve hard disk space for the hibernation function.
- Use the AC adapter whenever possible so that the battery is reserved for on-the-go computing.
- Keep the battery pack in the notebook powered by the AC adapter. The constant trickle charge maintains the battery level to eliminate the battery self-discharge effect. The charge-in-use function also charges the battery pack.
- Disable the parallel and serial ports if no devices are connected to these ports. You can do this through Setup. See sections 6.1.
- Eject the PC card from the card slot when not in use, since the PC card draws extra power.
- Store the battery pack in a cool, dry place. The recommended storage temperature for battery packs ranges from 10 to 30 degrees C. The higher the storage temperature, the faster the battery pack self-discharges.
- The batteries can be recharged about 500 times when used as directed. Excess recharging decreases battery life.
- Take care of your battery pack and AC adapter. See sections 1.2.2 and 1.2.3 for details.

3.1.6 Battery-low Warning

You never have to worry about battery power as long as you are using the AC adapter. However, when you operate the notebook on battery power, pay extra attention to the warning beeps and the indicator light on the display panel. The indicator flashes when the battery power is low.

The following signals indicate a battery-low condition:

- The buzzer generates four short beeps , if you enabled the Battery-low Warning Beep parameter in Setup
- The status indicator flashes at regular intervals until battery power is depleted

When you receive a battery-low warning, you have around three minutes to save your work. If you do not connect the AC adapter within this period, the notebook enters hibernation mode if the Sleep Upon Battery-low parameter in Setup is enabled and the following conditions exist:

- There is enough battery power left to save system information onto the hard disk.
- The reserved disk space for saving these data is larger than the combined system and video memory size.

Otherwise, the notebook enters standby mode.

Connect the AC adapter as soon as possible. Data is lost when notebook power is cut off during standby mode.

Below are a list of recommended course of action when you encounter a battery-low condition.

Situation	Recommended Action
AC adapter and power outlet available	1. Connect the AC adapter to the system. 2. Save all necessary files. 3. Resume work. Power off the notebook if you wish to recharge the battery rapidly.
An extra fully-charged battery pack available	1. Save all necessary files. 2. Exit the application. 3. Power off the notebook. 4. Replace the battery pack. 5. Power on the notebook and resume work. or 1. Save all necessary files. 2. Enter hibernation mode. 3. Install the extra battery pack. 4. Resume from hibernation mode.
AC adapter or power outlet not available	1. Save all necessary files. 2. Exit the application. 3. Power off the notebook. or 1. Save all necessary files. 2. Enter hibernation mode.

3.2 Power Management

This notebook has a built-in power management unit that monitors system activity. System activity refers to any activity involving one or more of the following devices: keyboard, mouse, floppy drive, hard disk, peripherals connected to the serial and parallel ports, and video memory. If no activity is detected for a specified period of time (called an inactivity time-out), the system switches to one of the power-saving modes to conserve energy. These power-saving modes are display standby mode, hard disk standby, and two sleep modes (standby and hibernation).

The BIOS Utility allows you to specify the inactivity time-out.

The power management function may not work when the cursor is emulated by software such as Chinese system (ET v3.1), Japanese system (DOS/V), Word for Windows, etc.

3.2.1 Power Management Modes

Display Standby Mode

Screen activity is determined by the keyboard, the built-in touchpad, and an external PS/2 pointing device. If these devices are idle for the period specified by the Display Standby Timer, the display shuts off until you press a key or move the touchpad or external mouse.

We strongly recommend you to enable the Display Standby Timer with a shorter time interval to prolong your battery life.

"Automatic Dim" Feature

The notebook has a unique "automatic dim" power saving feature. When the notebook is using AC power and you disconnect the AC adapter from the notebook, the system "decides" whether or not to automatically dim the LCD backlight to save power.

If the LCD backlight is too bright, the system automatically adjusts it to a manageable level; otherwise, the level stays the same. If you want a brighter picture, you can then adjust the brightness and contrast level using hotkeys (**Fn-F2**[1]).

If you reconnect AC power to the system, the system automatically adjusts the LCD backlight to its original level — the brightness and contrast level before disconnecting the AC adapter. If you adjusted the brightness and contrast level after disconnecting AC power, the level stays the same after you reconnect the AC adapter.

Hard Disk Standby Mode

The hard disk enters standby mode when there are no disk read/write operations within the period of time specified by the Hard Disk Standby Timer. In the standby state, the power supplied to the hard disk is reduced to a minimum. The hard disk returns to normal once the system accesses it.

Hibernation Mode

In hibernation mode (also known as zero-volt suspend-to-disk mode), power shuts off. The notebook saves all system information onto the hard disk before it enters hibernation mode. Once you turn on the power, the notebook restores this information and resumes where you left off upon leaving hibernation mode.

A necessary condition for the notebook to enter hibernation mode is that the reserved space (created by the Sleep Manager utility) for saving system information on the hard disk must be larger than the combined system and video memory size. Under such conditions, the sleep hot key acts as the hibernation hot key.

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[1] After pressing this key combination, press **Fn-→** and **Fn-←** to increase and decrease the current setting. Press **Fn-Esc** to close the pop-up.

In this situation, there are four ways to enter hibernation mode:

- Press the Standby/Hibernation button (Z^{z}) with System Sleep Mode set to `[Hibernate]`.
- Set a value for the System Sleep Timer in Setup with System Sleep Mode set to `[Hibernate]`. If the waiting time specified by this time elapses without any system activity, the system goes into hibernation mode.
- Enable the Sleep Upon Battery-low parameter in Setup. If a battery-low condition takes place, the notebook enters hibernation mode within 3 minutes.
- Invoked by the operating system power saving modes

If the notebook beeps but does not enter hibernation mode after pressing the sleep hot key, it means the operating system does not allow the notebook to enter the power saving mode.

When the notebook enters hibernation mode, the whole system does not consume any power. This is why hibernation mode is also called zero-volt suspend.

To exit hibernation mode, press the power switch (⏻).

Do not change any system devices when the notebook is in hibernation mode.

If the notebook detects a PC I/O card installed in the PC card slots, the notebook can only enter standby mode, and not hibernation mode.

Standby Mode

The notebook consumes very low power in standby mode. Data remain intact in the system memory until battery is drained.

There are four ways to enter standby mode:

- Press the Standby/Hibernation button (Z^z) with System Sleep State set to `[Standby]`.
- System Sleep Mode set to `[Hibernate]` but the reserved area made by Sleep Manager is insufficient.
- Set a value for the System Sleep Timer in Setup with System Sleep Mode set to `[Standby]`. If the waiting time specified by this timer elapses without any system activity, the notebook goes into standby mode.
- Invoked by the operating system power saving modes with System Sleep Mode set to `[Standby]`.
- Closing the display cover.

If the notebook beeps but does not enter standby mode after pressing the sleep button, it means the operating system does not allow the notebook to enter the power saving mode.

The following signals indicate that the notebook is in standby mode:

- The buzzer beeps (when you press the standby/suspend control button)
- The indicator light flashes

Unstored data is lost when you turn off the notebook power in standby mode or when the battery is drained.

To leave standby mode and return to normal mode:

- Press any key
- Move the active pointing device (internal or external, PS/2 or serial)
- Resume Timer is set and matched
- Opening the display cover
- If an incoming PC card modem event occurs and the Modem Ring Resume On Indicator is enabled, the notebook returns to normal mode.

3.2.2 Advanced Power Management (APM)

This notebook supports the APM standard designed to further reduce system power consumption. APM is a power-management approach defined jointly by Microsoft and Intel. An increasing number of software supports APM to take advantage of power saving features and allows greater system availability without degrading performance.

DOS

You can use the APM feature under the DOS environment by including the POWER.EXE command in the CONFIG.SYS file. See the MS-DOS manual for instructions on how to edit the CONFIG.SYS file. For more information about APM, type the following at the DOS prompt:

`HELP POWER.EXE` ENTER

Windows 3.x

To enable APM under the Windows environment, run Windows Setup and select `MS-DOS System with APM` as your computer type in the System Information menu. Refer to the Windows user's guide for details.

Windows 95

To enable APM under Windows 95, follow these steps:

1. Select the Start button, then Settings, then Control Panel.
2. Double-click on the System icon in the Control Panel window.
3. Select the Device Manager tab and double-click on System devices.
4. Double-click on Advanced Power Management support.

   If the device is not working properly, select the Settings tab and verify if the check box for enabling power management support is selected.

Refer to the Windows 95 user's guide for details.

1. *If you enable the Power Management Mode parameter in Setup without installing the APM under DOS, Windows or Windows 95, the system time and date do not display the correct settings after the notebook returns to normal operation from standby or hibernation mode. To update the time and date, reboot the notebook. Enable APM to avoid this problem.*
2. *You can not change any power management parameter in the Setup screen after APM is enabled because it is controlled by APM.*

Advanced Power Management greatly prolongs battery life. Use APM whenever possible.

Chapter 4

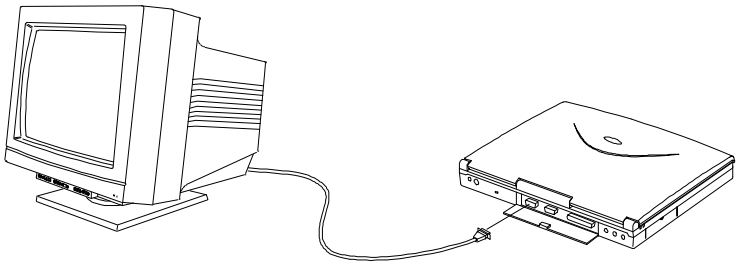
Options

Your notebook offers excellent expansion capabilities with its built-in ports and connectors. This chapter describes how to connect peripherals and hardware options that help you use your notebook computer with ease. When connecting peripherals, read the manual included with the peripheral for operating instructions.

This chapter also includes sections on how to upgrade key components. Key component upgradeability guards your notebook from becoming obsolete.

4.1 External Monitor

To show graphical effects on a larger display, open the port cover and connect an external monitor to the CRT port ( ). Read the monitor manual for additional instructions.

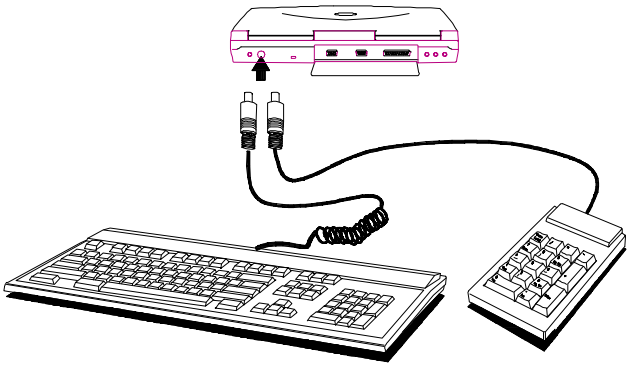


4.2 External Keyboard and Keypad

This notebook has a keyboard with full-sized keys and an embedded keypad. If you feel more comfortable using a desktop keyboard, you can install a PS/2-compatible external keyboard.

You can also use a 17-key numeric keypad for number-sensitive data entry applications. To connect the keypad, plug in the keypad connector to the PS/2 port ( ) at the rear of the notebook.

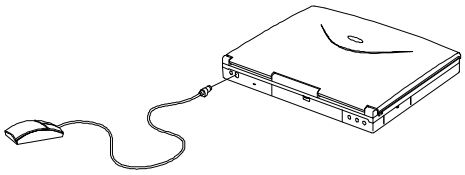
To connect an external keyboard, plug it in the PS/2 port ( ).



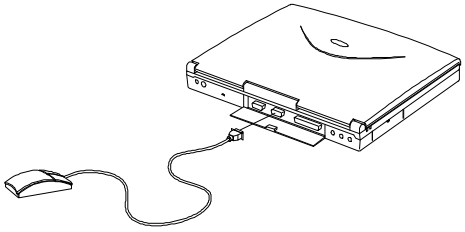
4.3 External Pointing Device

This notebook accepts either a PS/2-compatible or serial mouse or similar pointing device.

The built-in touchpad works alternately with an external PS/2 mouse which is hot-pluggable. To use a PS/2-compatible mouse, simply plug it into the PS/2 port ( ).



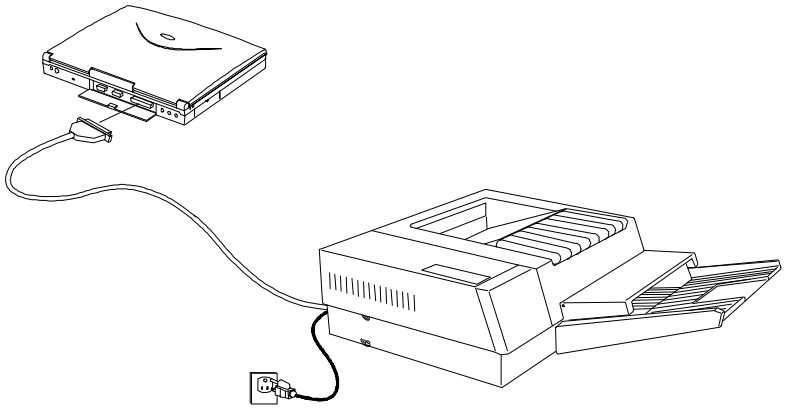
If you use a serial mouse, open the port cover and plug it into the serial port ( ). To enable the serial mouse, use the Add New Hardware tool in the Windows 95 Control Panel.



4.4 Printer

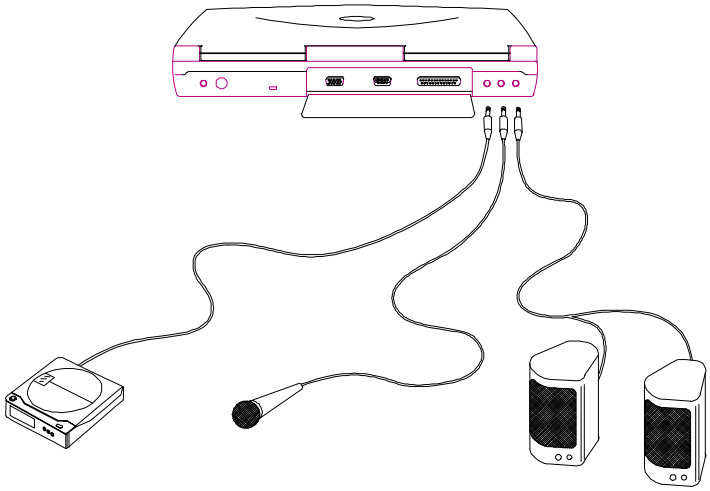
This notebook supports both serial and parallel printers. For a serial printer, plug the printer cable into a serial port ( ). For a parallel printer, open the port cover and plug the printer cable into the parallel port (). See your printer manual for operating instructions.

If the printer does not function, enter Setup and see to it that the parallel port is enabled. Refer to section 6.1.3 for assistance.



4.5 Audio Devices

To connect audio devices, plug in an external microphone, a line-in device and amplified speakers or headphones to the microphone-in, line-in and line-out ports, respectively.



4.6 PC Cards

The notebook has two PC card slots that accommodate two type II or one type III PC card(s). Please consult your dealer for PC card options available that you can purchase for your notebook.

4.7 Miscellaneous Options

You can order spare batteries, AC adapter, 144 Pin 8-/16-/32-MB 64-bit DIMM Modules, external numeric keypad and file transfer cables..

4.7.1 Additional Power Packs

Battery Pack

It is good practice to have a spare battery around, especially when you travel. The NiMH battery, coupled with power management features, supply you with more power on-the-go.

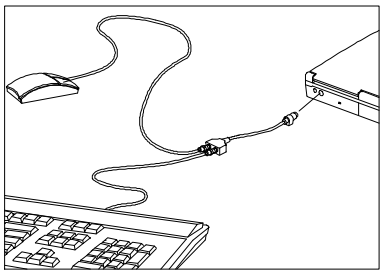
AC Adapter

The compact AC adapter charges your battery pack and supplies power to your notebook.

4.7.2 Cables

PS/2 Y-Bridge Cable

The PS/2 Y-bridge cable allows you to connect two PS/2 devices, mouse and keyboard, to your notebook simultaneously.

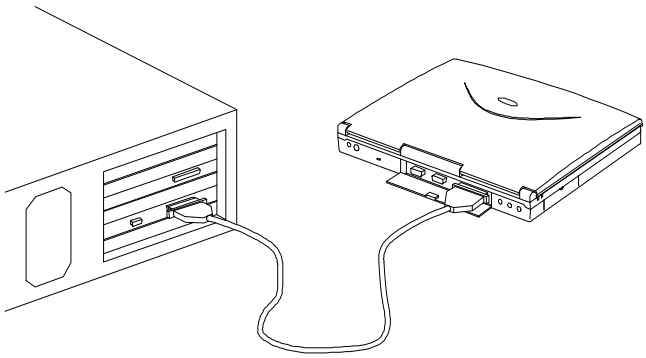


Connect the single connector end of the Y-bridge cable to the notebook's PS/2 port and the double connector ends to the two PS/2 devices.

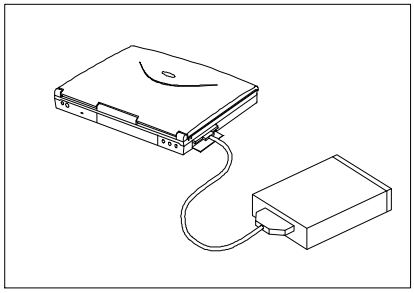
Take note of the icons on the double connector before connecting the devices.

File Transfer Cable

You can use a file transfer cable to transfer data between the notebook and other computers. Connect the file transfer cable between the two computers and use your file transfer utility to perform the transfer.



4.7.3 Optional External CD-ROM Drive



The external CD-ROM drive needs a PC Card to work. To use the optional external CD-ROM drive, simply connect the PC Card to the PC Card slot and the other end to the connector on the external CD-ROM drive. Please refer to your external CD-ROM manual for more information.

4.8 Key Component Upgrades

The notebook delivers superior power and performance. However, some users and the applications they use may demand more. This notebook allows you to upgrade your key components when you need increased performance.

Contact your authorized dealer if you decide to perform a key component upgrade.

4.8.1 Memory Upgrade

The system has 8MB or 16MB Memory onboard and one memory slot that let you install up to 48MB of memory using 8/16/32 MB 64-bit DIMMs (Dual Inline Memory Modules). The following table lists all possible memory configurations.

Memory Configurations

Onboard	Slot 1	Total Memory
8 MB	0 MB	8 MB
8 MB	8 MB	16 MB
8 MB	16 MB	24 MB
8 MB	32 MB	40 MB
16MB	0 MB	16 MB
16MB	8 MB	24 MB
16MB	16 MB	32 MB
16MB	32 MB	48 MB

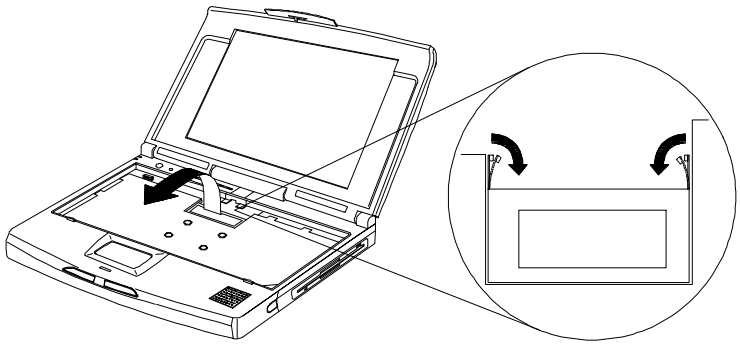
Installing Memory

When installing memory, we recommend you seek the help of a qualified service technician. Improper installation may damage the memory module or the notebook, or cause a malfunction.

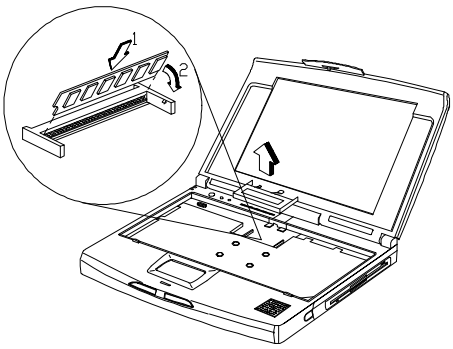
The memory slots are accessible directly under the keyboard. To install additional memory, follow these steps:

1. Simply unlatch and lift the keyboard to expose the metal plate covering the memory slot.

2. Remove the metal plate. Squeeze the clips on both side of the metal plate as shown below. Gently pull up until the plate detach.



3. Then (1) insert the DIMM into the slot and (2) press down to secure the DIMM.



4. Re-attached the metal plate on the memory slot.

After installing the memory modules, the system automatically detects and reconfigures the total memory size during the POST routines.

4.8.2 Hard Disk Upgrade

You can upgrade your hard disk with a higher capacity drive when you need more storage space. The notebook uses a 12.7mm, 2.5-inch Enhanced-IDE hard disk that is auto-detected or user-defined. The following table shows the available, supported hard disks.

Vendor	Model	Capacity
IBM	DMCA21440	1.44 GB
Hitachi	DK225A-14	1.44 GB
Hitachi	DK225A-21	2.1 GB

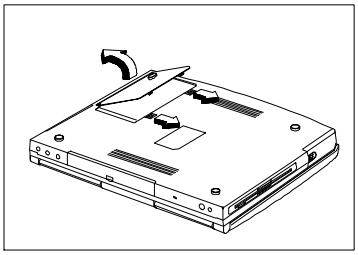
Use the blank spaces to record additional hard disks that will be available in the future.

Upgrading the Hard Disk

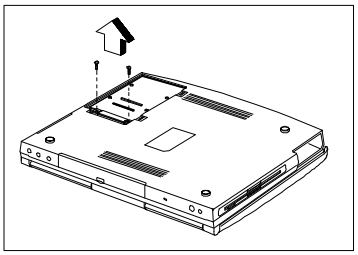
This notebook has a modular design that enables easy hard disk drive upgrades.

We recommend that you seek the help of a qualified service technician if you decide to perform an upgrade. Improper installation may cause a malfunction or serious damage. Contact your dealer for more information.

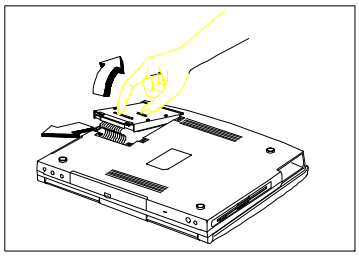
Follow these steps to remove and install the hard disk.



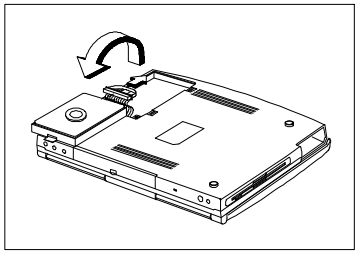
1. Turn off the computer, then turn the computer over on its base.
2. Unlock the hard disk drive compartment lock and remove the cover.



3. Remove the two screws that secure the hard disk drive unit to the housing.



4. Lift up the hard disk drive and pull it out.



5. Flip the hard disk drive unit and very carefully disconnect the hard drive cable. The metal housing and the hard drive can be separated in order to install a new hard drive.

Reverse the process to install a hard disk drive. The notebook automatically detects the hard disk drive type during power-on self test.

Chapter 5

Software

The following section contain a list of pre-loaded software available with your notebook. Please refer to their on-line help documentation for more information. It is also wise to backup your utility software as early as possible. Please refer to section 1.4 for more information on creating backup disks.

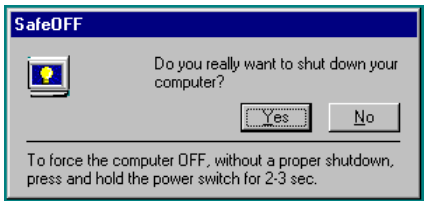
5.1 System Software

The notebook comes preloaded with the following software:

- Windows 95
- System utilities for Windows95
  - Sleep Manager
  - Notebook Manager
  - SafeOff
  - T-Dial
  - Display drivers
  - Audio drivers
- Applications
  - PC-Cillin US Version

5.2 SafeOff

The SafeOFF provides protection from accidental power off. If you accidentally press the power switch, a dialog box pops up for confirmation.



- If you select **No**, the dialog closes and the system does not power off.
- If you select **Yes**, SafeOFF will request Windows 95 to shutdown the computer. Opened files can be saved and closed safely.
- If none of the alternatives is chosen, SafeOFF waits for 30 seconds and shuts down the computer.

Chapter 6

Setup

The notebook has a BIOS (Basic Input/Output System) setup utility that allows you to configure the notebook and its hardware settings. The notebook is already correctly configured for you and you do not need to run the BIOS Utility. If you make any changes to the notebook or you receive an Equipment Configuration Error message after you turn on the notebook, you need to run the BIOS Utility. Run the BIOS Utility also if you want to do any of the following:

- Change the system date or time
- Set the power-saving modes and timers
- Set, change, or remove a system password
- Change the system boot drive or display device
- Add or remove serial and parallel devices
- Set the video display features

The system configuration values reside in the battery-powered CMOS RAM.

6.1 Entering the BIOS Utility

Press **F2** during POST to enter the BIOS Utility. The BIOS Utility main screen displays.

```
Basic System Settings

Basic System Settings
Startup Configuration
Onboard Devices Configuration
System Security
Power Management
Load Default Settings

↑↓=Move Highlight Bar, ↵=Select, Esc=Exit
```

Read through the BIOS Utility Screen Notes before navigating the BIOS Utility screens.

BIOS Utility Notes

- From the main menu, press ↑, ↓, ← or → to move from one menu item to another and press **Enter** to enter the selected menu.
- When accessing multi-page sections, press **PgDn** and **PgUp** to go through the pages.
- Parameters displayed in low brightness (grayed-out) are not user-configurable. The notebook detects and sets the values for these parameters.
- Press ↑ or ↓ to move from one parameter to another. Press ← or → to change parameter settings. You have to change some settings when you add a component to the notebook.

- Most of the parameters are self-explanatory. Press **F1** for help on individual parameters.
- When you press Esc to exit the BIOS Utility, the following prompt appears:

```
Settings have been changed.
Do you want to save CMOS settings?

      [Yes]           [No]
```

Select `[Yes]` to save the changes you made to the configuration values or `[No]` to abandon the changes and retain the current values.

6.1.1 Basic System Settings

Terms	Description	Settings
Date	Displays date in Mmm DD YYYY format	Mmm DD YYYY
Time	Displays time in HH:MM:SS format	HH:MM:SS
Floppy Disk Drive	Internal Floppy Disk Drive configuration	• NONE • 1.44 MB 3.5-inch*
Hard Disk Drive	If set to `Auto`, the BIOS automatically determines your hard disk drive type. You can also manually key in your drive's parameters by setting this parameter to `User`.	• Auto * • User

* Default setting

6.1.2 Startup Configuration

Terms	Description	Settings*
Boot Display	If set to `Auto` and an external display is present, the notebook uses the external display; otherwise, the LCD is the display device. If set to `Both`, the notebook uses the external display and LCD simultaneously.	• Auto* • Both
Memory Test	The notebook can test main memory for errors when you turn it on. If `Enabled` allows the notebook to bypass the memory test and speed up the self-test procedure.	• Enabled • Disabled*
Silent Boot	The notebook does not display POST messages on your display.	• Enabled • Disabled*
System Boot Drive	This parameter determines which drive the notebook boots from when you turn it on.	• Drive A Then C* • Drive A • Drive C • Drive C Then A

If notebook resolution is set at 640x480, the image on the notebook and external monitor will not be full-screen. For full-screen image, set-up notebook at 800x600 resolution.

An installed PC Card bootable card overrides the System Boot Drive setting. The notebook supports SRAM card boot.

* Default Setting

6.1.3 Onboard Devices Configuration

Terms	Description	Settings
Serial Port Base Address	The serial port can accommodate a modem, serial mouse, serial printer, or other serial devices.	• 3F8h* • 2F8h • 3E8h • 2E8h
Parallel Port Base Address	The parallel port can accommodate a parallel printer or other parallel devices.	• 378h* • 278h • 3BCh
Parallel Port Operation Mode	ECP or Extended Capabilities Port supports a 16-byte FIFO (first in, first out) which can be accessed by host DMA cycles and PIO cycles. ECP boosts I/O bandwidth to meet the demands of high-performance peripherals.	• Standard • Bi-directional • ECP*
ECP DMA Channel	Set the ECP DMA Channel parameter if you set the Parallel Port Operation Mode to [Enhanced Capabilities Port (ECP)].	• 3* • 1

Make sure the serial port base address does not conflict with the address used by a PC Card, if one is installed.

* Default Setting

6.1.4 System Security

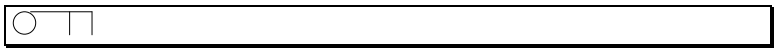
Terms	Description	Settings
Diskette Drive Control	This parameter allows you to enable or disable the read/write functions of the floppy drive.	• Normal* • Write Protect All Sectors • Write Protect Boot Sectors • Disabled
Hard Disk Drive Control	This parameter allows you to enable or disable the read/write functions of the hard disk drive.	• Normal* • Write Protect All Sectors • Write Protect Boot Sectors • Disabled

Passwords

Two passwords are implemented in this notebook. The Setup Password prevents unauthorized access to the BIOS Utility, while the Power On Password prevents unauthorized access to the notebook during boot-up and resume from hibernation.

Setting a Password

To set a password, select the desired password (Setup and Power-On) to set or edit, and press ← or →. The password prompt (a key) appears:



A message below the menu prompts you to enter a password. The password may consist of up to seven characters which do not appear on the screen when you type them. After typing your password, press Enter. Another prompt appears asking you to retype your password to verify your first entry.

* Default Setting

After setting a password, the notebook sets this parameter to [Enabled]. The next time you boot the notebook, resume from hibernation mode or run the BIOS Utility, the password prompt appears. Key in the appropriate password (Power On or Setup). If the password you entered is incorrect, an "X" appears. You have three chances to type in the correct password. After three tries, the following message appears:

```
Incorrect password specified.  System disabled.
```

The notebook freezes up and disables all devices. You must turn off the notebook and turn it on again to retry. If you forget your password, you must reset the configuration values stored in CMOS to defaults. Resetting CMOS requires opening up the notebook, so contact your dealer for assistance.

Removing a Password

To remove a password, select the desired password (Setup and Power On) to remove and press ← or → to set it to [None].

6.1.5 Power Management Settings

Besides accessing this screen from POST (**F2**), you can also press the **Setup Button** during runtime (system operation) to access this section of the BIOS Utility. Refer to section 2.3 for the location of the Setup Button.

Terms	Description	Settings
Power Management Mode	With enabled, all the power management timers take effect unless specifically disabled by the user. Select [Disabled] to turn off all the timers.	• Enabled* • Disabled
Display Standby Timer	The notebook shuts off the LCD backlight and turns off the CRT video as well, if there is no activity from the keyboard or external PS/2 mouse within the period specified by this timer. To turn the display back on, press a key or move the	1 minute(s) (Valid range: 1 to 15 minutes)

* Default Setting

	mouse.	
Terms	**Description**	**Settings**
Hard Disk Standby Timer	The hard disk drive enters standby mode if there are no disk read/write operations within the period specified by this timer. The hard disk returns to normal mode once the notebook accesses it.	1 minute(s) (Valid range: 1 to 15 minutes)
System Sleep Timer	This parameter enables you to set a timeout period for the notebook to enter either standby or hibernation mode. The System Sleep Mode parameter determines which sleep mode the notebook will enter into.	3 minute(s) (Valid range: 1 to 15 minutes)
System Sleep State	This parameter tells the notebook which sleep mode (Standby or Hibernation) to enter into when the System Sleep Timer times out.	• Standby* • Hibernation
System Resume Timer Mode	When enabled, the notebook resumes from standby mode at the specified Resume Date and Resume Time parameter settings. When the notebook is in hibernation mode, it cannot resume when this parameter is enabled.	• Enabled • Disabled*
System Resume Date and Time	The Resume Date and Resume Time parameters let you set the date and time for the resume operation. The date and time fields take the same format as the System Date and Time parameters in the Basic System Settings screen.	Mmm DD YYYY HH:MM:SS
Modem Ring Resume On Indicator	When enabled, the notebook wakes up from standby mode and returns to normal mode when a PC Card modem detects a ringing tone. When the notebook is in hibernation mode, it cannot resume from a modem ring.	• Enabled • Disabled*
Battery-low Warning Beep	This parameter allows you to enable or disable the warning beep generated by the notebook when a battery-low condition occurs.	• Enabled • Disabled*
Sleep Upon	This parameter enables the notebook to enter standby or hibernation mode when a battery-low	• Enabled

* Default Setting

Battery-low	condition takes place.	• Disabled*

You cannot disable the Power management Mode parameter in BIOS Utility if APM is installed under DOS, Windows or Windows 95. To disable APM, type `Power Off` *under DOS, or disable the Power icon in the Windows Control Panel.*

6.1.6 Load Default Settings

Selecting this option allows you to load all the default settings. The default settings are the values initially stored in CMOS RAM intended to provide high performance. If in the future, you change these settings, you can load the default settings again by selecting this option.

When you select this option, the following prompt appears:

```
Load Setup Default Settings?

    [Yes]          [No]
```

Select `[Yes]` to load the default settings or `[No]` to abort the operation.

Chapter 7

Traveling with the Notebook

This chapter tells you what to do when traveling with the notebook. This chapter also includes a list of Acer's worldwide offices and contact information.

7.1 Traveling Preparations

Follow these steps to prepare the notebook for travel:

1. Make diskette copies of important files on the hard disk.
2. Turn off the notebook and all peripherals.
3. Make sure the display lid is properly closed. The display lid latch must be secure.
4. Disconnect the AC adapter and all peripherals.
5. Place the notebook, AC adapter, external floppy drive, extra battery pack and user documentation in a carrying bag.
6. Hand-carry the notebook. **Do not check it in as luggage!**

The notebook can pass through airport X-ray equipment, but metal detectors may damage the notebook (i.e., hard disk drive).

7. Check with your airline if you plan to use the notebook on the aircraft.

8. When traveling in another country, check that the local AC voltage and the AC adapter power cord specifications are compatible. If not, purchase a power cord that is compatible with the local AC voltage. Do not use converter kits sold for appliances to power the notebook.

9. Check also if the PC card modem and connector used with your notebook is compatible with the telecom system of the country you are traveling in.

7.2 International Traveler's Warranty

Your notebook is backed by an international traveler's warranty (ITW) that gives you security and peace of mind when traveling. Our worldwide network of service centers are there to give you a helping hand. Simply fill up and return the ITW application form to avail of this unique service.

A list of Acer-authorized service sites is available with the ITW form..

Have your ITW card number ready when you call. For updated sites and more information on ITW, see the ITW brochure.

7.3 Worldwide Support

If the country you are traveling in does not have an Acer-authorized ITW service site, you can still get in contact with our offices worldwide.

World Headquarters

Acer Incorporated
156 Min Sheng E. Rd. Sec. 3, 6F
Taipei, Taiwan 105 R.O.C.
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Facsimile: 886-2-545-5308
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Regional Headquarters

Acer America Corporation
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San Jose, CA 95134 USA
Telephone: 1 (408) 432-6200
Facsimile: 1 (408) 922-2933
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Acer Computer B. V.
Europalaan 89
5232 BC 's-Hertogenbosch
The Netherlands
Telephone: 31-73-6459595
Facsimile: 31-73-6459599

Acer Computer International Ltd.
438 Alexandra Rd.
#17-00 Alexandra Point
Singapore 119958
Telephone: 65-274-7778
Facsimile: 65-276-3588
http://www.aci.acer.com.tw/

Acer Computec Latino America
Berruguete No. 25
Col. Nonoalco Mixcoac
C.P. 03700, Mexico, DF
Telephone: 525-627-9400
Facsimile: 525-627-9401
http://www.acer.com.mx/

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Moscow, Russia, 125252
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Acer Computer (Far East) Ltd.
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95 Queensway, Hong Kong
Telephone: 852-25280233
Facsimile: 852-28613758

Acer Computer (M.E.) Ltd.
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Jebel Ali Free Zone, Dubai
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Acer Computer Turkey
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7-1-1, Nishi-Gotanda, Shinagawa-ku
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Acer Korea Co. Ltd.
DaeYoung Bldg., #831
44-1 Yoido-Dong, YoungDeungPo-Ku
Seoul, South Korea
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Facsimile: 82-2-784-6897

Acer Market Services, Ltd.
Science & Technology Trade Center
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37 Bai Shi Qiao Rd., Haidian Dist.
Beijing, People's Republic of China
Telephone: 86-10-6847-2233
Facsimile: 86-10-6847-1101

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Level 17 Menara Lion
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50450 Kuala Lumpur, Malaysia
Telephone: 60-3-466-3223/262-1388
Facsimile: 60-3-466-2388/261-8113

Acer Sertek Incorporated
135 Chien Kuo N. Rd. Sec. 2
Taipei, Taiwan 104 R.O.C.
Telephone: 886-2-501-0055
Facsimile: 886-2-501-2521

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900/9 SVOA Tower 18F
Rama 3 Rd., Bangpongpang
Yannawa, Bangkok 10120 Thailand
Telephone: 662-682-1111/682-6233
Facsimile: 662-6826323

Wipro Acer
6F, S.B. Towers,
88 Mahatma Gandhi Rd.,
Bangalore 560001, India
Telephone: 91-80-558-8422
Facsimile: 91-80-558-6657

Australia

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Tower A, Level 3
112-118 Talavera Rd.
North Ryde, NSW 2113 Australia
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Facsimile: 61-2-9878 6227

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Telephone: 61-8-82717131
Facsimile: 61-8-82717236

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Telephone: 61-9-3219511
Facsimile: 61-9-3219534

Acer Computer Australia Pty. Ltd.
Unit 7, Kingston Manor
#10 Kennedy St.
Kingston, ACT 2604
Telephone: 61-6-239 5939
Facsimile: 61-6-2395944

Acer Computer Australia Pty. Ltd.
Unit 10, 2F, 150 Albert Rd.
South Melbourne, VIC 3205
Telephone: 61-3-9696 4266
Facsimile: 61-3-9696 4354

Acer Computer Australia Pty. Ltd.
Level 3, Waterfront Place
1 Eagle St.
Brisbane, QLD 4000
Telephone: 61-7-3360 0266
Facsimile: 61-7-3360 0222

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Acer Computer New Zealand Ltd.
1 Nandina Avenue
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PO Box 58467 Greenmount
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Facsimile: 64-9-273-9990

Europe

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Coremansstraat 34, 2600 Antwerpen
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Telephone: 32-3-2305032
Facsimile: 32-3-2813325

Acer Computer B.V.
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5232 BC 's-Hertogenbosch
The Netherlands
Telephone: 31-73-6459645
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Acer Computer Finland Oy
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165 avenue du Bois de la Pie
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Telephone: 33-1-4817-4040
Facsimile: 33-1-4817-4089

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22923 Ahrensburg/Hamburg, Germany
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Facsimile: 49-4102-488-101

Acer Computer HandelsgmbH
Jochen-Rindt-Straße 25
1230 Wien
Austria
Telephone: 43-1-615-0820
Facsimile: 43-1-6150820-50

Acer Computer Norway A/S
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Postbox 75
N-1371 ASKER
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Telephone: 48-22-6219866
Facsimile: 48-22-6282416

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Dayka G.u.3. B I-1
1118 Budapest, Hungary
Telephone: 36-1-3192655
Facsimile: 36-1-3191655

Acer Computer Iberica, S.A.
Frederic Mompou 5, 3, 2B
Sant Just Desvern
08960 Barcelona, Spain
Telephone: 34-3-4990303
Facsimile: 34-3-499-0483

Acer Italy s. r. l.
Via Cassanese 210
20092 Segrate, Milan, Italy
Telephone: 39-2-2692-2565
Facsimile: 39-2-2692-1021

Acer Scandinavia A/S
Kongevejen 62A
3460, Birkeroed, Denmark
Telephone: 45-45-821000
Facsimile: 45-45-821072

Acer Computer Sweden AB
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Sweden
Telephone: 46-8-444-7910
Facsimile: 46-8-444-7920

Acer UK Limited
Maddison House, Thomas Rd.
Wooburn Green HP10 OPE
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North America

Sales Offices

Acer America/Boston
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5775 McLaughlin Road
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Acer America/North Central West
Two Continental Towers
1701 Golf Rd., Suite 601
Rolling Meadows, IL 60008, USA
Telephone: 1 (708) 640-7112
Facsimile: 1 (708) 640-6865

Acer America/Midwest
Farmington Hills, MI
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Acer America/South Central
5025 Arapaho Rd., #250
Dallas, TX 75248, USA
Telephone: 1 (214) 661-2093
Facsimile: 1 (214) 661-9665

Acer America/Southeast
3675 Crestwood Pkwy., Suite 400
Duluth, GA 30136, USA
Telephone: 1 (404) 923-2001
Facsimile: 1 (404) 923-1306

Acer America/North Mid Atlantic
Wyckoff, NJ
Telephone: 1 (201) 848-1007
Facsimile: 1 (201) 848-1086

Acer America/New York Metro
Bayville, NY
Telephone: 1 (516) 628-7373
Facsimile: 1 (516) 628-1703

Acer America/Northwest
Issaquah, WA
Telephone: 1 (206) 391-0717
Facsimile: 1 (206) 391-0801

Acer America/North Central East
Akron, OH
Telephone: 1 (216) 867-7794
Facsimile: 1 (216) 867-1697

Acer America/Southwest
Costa Mesa, CA
Telephone: 1 (714) 540-0812
Facsimile: 1 (714) 506-3826

Acer America/Government Sales
8321 Old Courthouse Rd., Ste. 250
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Facsimile: 1 (703) 821-1813

Latin America

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Facsimile: 1 (305) 477-5963

Subsidiaries

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Santiago de Chile, Chile
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Facsimile: (562) 200-9310

Acer Computers Colombia
Cra. 129 # 29-57
Bodegas 41-42-43
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Edificio ACER
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Acer Africa Pty. Ltd.
Private Bag X28
Halfway House 1685
South Africa
Telephone: 27-11-314-2807
Facsimile: 27-11-314-2789

You can also contact the local dealer or distributor in the country you are traveling in for assistance.

If you are connected to the Internet and have World Wide Web access, visit our home page (http://www.acer.com/) and get an updated list of our worldwide offices, as well as information about our products.

Chapter 8

Troubleshooting

This chapter tells how to deal with common system problems. Read it before calling a technician if a problem occurs. Solutions to more serious problems require opening up the system. Do not attempt to open the system by yourself. Contact your dealer or an authorized service center for assistance.

8.1 Q & A

Q & A lists possible situations that may arise during the use of your notebook, and gives easy answers and solutions to these questions.

Q: ***I prefer using an external keyboard and mouse, but both have PS/2 connectors and there is only one PS/2 port on the notebook. How do I connect them to the notebook at the same time?***

A: To connect two PS/2-type devices to the notebook, you need to use a PS/2 Y-bridge connector. See section 4.7.2 for details.

Q: ***I opened the display and pressed the power switch but the notebook does not start or boot-up.***

A: Look at the status indicator on the display panel.

If the indicator is not lit, no power is being applied to the notebook. Check the following:

- If you are running on battery power, it may be low and unable to power the notebook. Connect the AC adapter to recharge the battery pack.

- Make sure the AC adapter is plugged in properly to the notebook and to the power outlet.

If the indicator is lit, check the following:

- If the indicator flashes, the notebook is in standby mode. Press any key or tap on the touchpad to resume.
- Is a non-bootable (non-system) diskette in the floppy drive? Remove or replace it with a system diskette and press **Ctrl-Alt-Del** to restart the system.
- The operating system files may be damaged or missing. Insert the startup disk you created during Windows 95 setup into the floppy drive and press **Ctrl-Alt-Del** to restart the system. This will diagnose your system and make necessary fixes.

Q: ***Nothing appears on the screen.***

A: The notebook's power management system automatically blanks the screen to save power. Just press any key to turn the display back on.

If pressing a key does not turn the display back on, two things might be the cause:

- The contrast and/or brightness level might be too low. Press **Fn-F2** (☼ / ◐) to bring up the contrast/brightness pop-up icon. Then press the scale increase hot keys (**Fn-→**) to increase the contrast/brightness level.
- The display device might be set to an external monitor. Press the display toggle hot key **Fn-F3** (🖵/💻) to toggle the display back to the notebook.

Q: ***The keyboard does not respond.***

A: Try attaching an external keyboard to the PS/2 connector on the notebook's rear. If it works, contact your dealer or an authorized service center as the internal keyboard cable may be loose.

Q: ***The serial mouse does not work.***

A: Do the following:

- Make sure that the serial cable is plugged securely into the serial port.
- Press the **Setup Button** (⏲) to enter Setup, then press **PgDn** to see the System Information Reference screen. Check if the serial port is enabled.

  If the serial port is disabled, you need to reboot the machine and press **F2** during POST, then access the Onboard Devices Configuration screen from the main menu. Move the cursor to the serial port 1 base address parameter and change the setting. See section 6.5 for details.

Q: ***The printer does not work.***

A: Do the following:

- Make sure that the printer is connected to a power outlet and it is turned on.
- Make sure the printer cable is connected securely to the notebook's parallel port and the corresponding port on the printer.
- Press the **Setup Button** (⏲) to enter Setup, then press **PgDn** to see the System Information Reference screen. Check if the parallel port is enabled.

  If the parallel port is disabled, you need to reboot the machine and press **F2** during POST, then access the Onboard Devices Configuration screen from the main menu. Move the cursor to the parallel port base address parameter and change the setting. See section 6.4.6 for details.

Q: ***No audio comes out from the notebook.***

A: Check the following:

- The volume may be muted. In Windows 95, look at the volume control icon on the taskbar. If it is crossed-out, click on the icon and de-select the Mute option.
- The volume level may be too low. Press **Fn-F5** to bring up the volume control pop-up icon. Press **Fn-**→ to increase the volume.
- If headphones, earphones or external speakers are connected to the line-out port on the notebook's rear panel, the internal speakers automatically turn off.

Q: ***Image is not full-screen.***

A: Make sure the resolution is set to 800x600. Right-click on your Windows 95 desktop and select Properties to bring up the Display Properties dialog box. Then click on the Settings tab to make sure the resolution is set to 800x600.

640x480 resolution is not full-screen on notebook or on an external monitor.

8.2 Error Messages

If you receive an error message, note the message and take corrective action. Table 8-1 lists the error messages in alphabetical order together with the recommended course of action.

Error Message	Corrective Action
CMOS Battery Bad	Contact your dealer or an authorized service center.
CMOS Checksum Error	Contact your dealer or an authorized service center.
Disk Boot Failure	Insert a system disk in drive A, then press **Enter**.
Diskette Drive Controller Error or No Controller Present	Contact your dealer or an authorized service center.
Diskette Drive Error	Contact your dealer or an authorized service center.
Diskette Drive Type Mismatch	Press **F2** (during POST) to reconfigure the notebook.
Equipment Configuration Error	Press **F2** (during POST) to reconfigure the notebook.
Hard Disk 0 Error	Contact your dealer or an authorized service center.
Hard Disk 0 Extended Type Error	Contact your dealer or an authorized service center.
I/O Parity Error	Contact your dealer or an authorized service center.
Insert system diskette and press <Enter> key to reboot	Insert a system disk in drive A, then press **Enter**.
Keyboard Error or No Keyboard Connected	Contact your dealer or an authorized service center.
Keyboard Interface Error	Contact your dealer or an authorized service center.

Error Message	Corrective Action
Memory Size Mismatch	Enter and then exit the System Configuration Setup in the Setup utility (pressing **F2** during POST).
Missing operating system	Correct the HDD type and reboot. See the specification label pasted on the back side of the notebook or attached to hard disk drive. We suggest you set the HDD type to [Auto] for hard disk drive auto-detection.
Non-system disk or disk error. Replace and strike any key when ready	Insert a system disk in drive A, then press **Enter**.
Pointing Device Error	Contact your dealer or an authorized service center.
Pointing Device Interface Error	Contact your dealer or an authorized service center.
Protected Mode Test Fail	Contact your dealer or an authorized service center.
RAM BIOS Bad	Contact your dealer or an authorized service center.
RAM Parity Error	Contact your dealer or an authorized service center.
Real-Time Clock Error	Press **F2** (during POST) to reconfigure the notebook.
Video RAM BIOS Bad	Contact your dealer or an authorized service center.

If you still encounter problems after going through the corrective measures, please contact your dealer or an authorized service center for assistance. See sections 7.2 and 7.3.

Appendix A

Specifications

Item	Standard	Optional
Microprocessor	P54CSLM 133-/150-MHz Pentium® processor	
Main memory	EDO (TSOP) 8MB or 16MB 64-bit memory banks	Expandable to 40MB or 48MB using 8, 16 and 32MB EDO DIMMs
Flash ROM BIOS	256KB, shadow RAM supported	
Data storage devices	Removable 12.7mm, 2.5-inch, 1.44GB or 2.1GB Enhanced-IDE hard disk drive Internal 3.5-inch, 1.44MB floppy drive	External 15mm, 5.25-inch high-speed CD-ROM drive
Display	DSTN, 800x600, 256 colors (SVGA)	Up to 1024x768, 256-color ultra-VGA monitor LCD projection panel
Video	PCI local bus video with graphics accelerator 1MB video RAM	
Audio	16-bit stereo audio Sound Blaster Pro compatible Built-in speaker	

Item	Standard	Optional
Keyboard and pointing device	82-/83-key with Windows 95 keys Touchpad (centrally-located on palmrest)	101-/102-key, PS/2-compatible keyboard or 17-key numeric keypad External serial or PS/2 mouse or similar pointing device
I/O ports	One 9-pin RS-232 serial port (16550-compatible) One 25-pin parallel port (ECP-compliant) One 15-pin CRT port One 6-pin PS/2 keypad/ keyboard/mouse connector One type III or two type II PC card slot(s)	Serial mouse, printer or other serial devices Parallel printer or other parallel devices Up to a 1024x768, 256-color ultra-VGA monitor 17-key numeric keypad, PS/2 keyboard or mouse LAN card or other PC cards
I/O ports (continued)	Three 3.5mm minijacks for mic-in line-in line-out audio devices	 Microphone Audio CD player or Walkman Speakers or headphones
Operating system	Windows 95	
Weight	(includes battery) 2.61 kg. (5.74 lbs.)	
Dimensions (main footprint)	W x D x H 297mm x 219.5mm x 48mm (11.7” x 8.64” x 1.89”)	

Item	Standard	Optional
Temperature Operating Non-operating	 10ºC ~ 35ºC -20ºC ~ 60ºC	
Humidity Operating Non-operating	(non-condensing) 20% ~ 80% 20% ~ 80%	
AC adapter	100~240 Vac, 50~60 Hz autosensing AC adapter	Extra AC adapter
Battery pack Charge time	Nickel Metal-Hydride battery 2 hr. (rapid charge) 5 hr. (charge-in-use)	Extra battery pack